APAC CUSTOMER SERVICE INC

Form 4

Stock

Stock

Stock

Common

Common

11/11/2009

11/11/2009

11/11/2009

November 13, 2009

OMB APPROVAL UNITED STATES SECURITIES AND EXCHANGE COMMISSION OMB 3235-0287 Washington, D.C. 20549 Number: Check this box January 31, Expires: if no longer 2005 STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF subject to Estimated average **SECURITIES** Section 16. burden hours per Form 4 or response... 0.5 Form 5 Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, obligations Section 17(a) of the Public Utility Holding Company Act of 1935 or Section may continue. 30(h) of the Investment Company Act of 1940 See Instruction 1(b). (Print or Type Responses) 1. Name and Address of Reporting Person * 5. Relationship of Reporting Person(s) to 2. Issuer Name and Ticker or Trading MCDERMOTT MARK E Issuer Symbol APAC CUSTOMER SERVICE INC (Check all applicable) [APAC] (Last) (First) (Middle) 3. Date of Earliest Transaction Director 10% Owner Other (specify X_ Officer (give title (Month/Day/Year) below) C/O APAC CUSTOMER 11/11/2009 VP, Chief Information Officer SERVICES, INC., 2333 WAUKEGAN ROAD, SUITE 100 (Street) 4. If Amendment, Date Original 6. Individual or Joint/Group Filing(Check Filed(Month/Day/Year) Applicable Line) _X_ Form filed by One Reporting Person Form filed by More than One Reporting BANNOCKBURN, IL 60015 (City) (State) (Zip) Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned 1.Title of 2. Transaction Date 2A. Deemed 3. 4. Securities Acquired (A) 5. Amount of 7. Nature of Indirect Security (Month/Day/Year) Execution Date, if Transactionr Disposed of (D) Securities Ownership (Instr. 3) Code (Instr. 3, 4 and 5) Beneficially Form: Beneficial (Month/Day/Year) (Instr. 8) Owned Direct (D) Ownership Following or Indirect (Instr. 4) Reported (A) Transaction(s) (Instr. 4) or (Instr. 3 and 4) Code V (D) Price Amount Common 11/11/2009 S D 9,662 D 7,500 6.0715 Stock Common 11/11/2009 S 14,040 D 9,662 D

S

S

S

25,000

25,000

3,460

D

D

D

D

D

D

9,662

9,662

9,662

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Common 6.0715 Stock

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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(9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transactio Code (Instr. 8)	5. Number of or Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)		7. Title and Amount o Underlying Securities (Instr. 3 and 4)	
				Code V	(A) (D)	Date Exercisable	Expiration Date	Title	Amount or Number of Share
Stock Options	\$ 3.57	11/11/2009		D	7,500	08/02/2003(1)	08/01/2012	Common Stock	7,500
Stock Options	\$ 2.805	11/11/2009		D	14,040	02/11/2004(1)	02/10/2013	Common Stock	14,040
Stock Options	\$ 2.855	11/11/2009		D	25,000	03/08/2005(1)	03/07/2014	Common Stock	25,000
Stock Options	\$ 2.955	11/11/2009		D	25,000	04/15/2005(1)	04/14/2014	Common Stock	25,000
Stock Options	\$ 1.62	11/11/2009		D	3,460	02/08/2006(2)	02/08/2015	Common Stock	3,460

Reporting Owners

Relationships **Reporting Owner Name / Address** Director 10% Owner Officer Other

MCDERMOTT MARK E C/O APAC CUSTOMER SERVICES, INC. 2333 WAUKEGAN ROAD, SUITE 100 BANNOCKBURN, IL 60015

VP, Chief Information Officer

2 Reporting Owners

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Signatures

Robert B. Nachwalter, Attorney-in-Fact/ Mark E. McDermott

11/13/2009

**Signature of Reporting Person

Date

Explanation of Responses:

- * If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) The options vested in four equal annual installments beginning on the first anniversary of the grant date, and expire 10 years from the grant date, unless earlier terminated pursuant to the terms of the Plan.
- (2) The options vest in five equal annual installment beginning on the first anniversary of the grant date and expire 10 years from the grant date, unless earlier terminated pursuant to the terms of the Plan.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

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